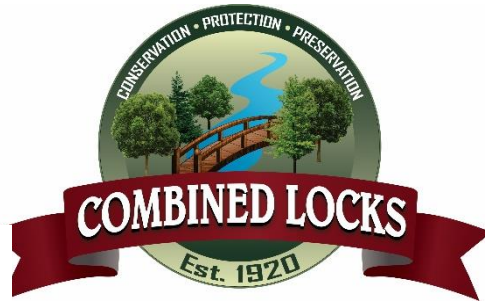


(920) 788-7740 Voice  
(920) 788-7742 Fax



405 Wallace Street  
Combined Locks WI 54113

## Cross Connection Survey & Water Meter Test

September XX, 202X

Dear Utility Customer,

The Wisconsin Department of Natural Resources requires the Water Utility to perform Cross Connection Surveys on residential properties once every 10 years. A Cross Connection Survey is a survey of all the plumbing on the property for Cross Connection (please see enclosure for more detailed information). Combined Locks Water & Sewer Utilities personnel will be checking all plumbing fixtures, including all bathrooms on the property. In addition, the Public Service Commission of Wisconsin requires that all water meters must be tested every 8 – 10 years. Our Utility employees will replace your water meter & perform the Cross Connection Survey at the same time. There is no separate charge to residents for these required inspections and tests. If the Utility inspector identifies non-compliant issues, the homeowner is responsible for the repairs/corrections and the cost incurred to make the repairs/corrections.

**Please call 920-788-7740 ext. 202 and make an appointment to have the Cross Connection Survey and meter replacement completed as soon as possible. Failure to comply with the inspection and meter test may result in disconnection of your water service.**

Appointments are available Monday through Friday between the hours of 7:00am and 2:30pm beginning October X, 202X.

It takes approximately 30 minutes for the appointment. Arrangements should be made to have an adult present at your residence during the appointment. We understand that this is not always a convenient appointment to make, but your cooperation is required by the Public Service Commission.

**Please respond within seven (7) business days from the date of this notice.**

Your prompt attention to this matter is greatly appreciated. Thank you.

If you have questions, please call the Water Utility Office at 920-788-7740 ext. 202.

Sincerely,  
Combined Locks Water Utility